FAQs

Sectoral

Civil Aviation

1. What are the clauses under performance guarantee?

Some of the main clauses are as follows: a) Airline operator must enter into a three year contract with the implementing agency. b) Submit a performance guarantee fees of 5% of the total VGF amount. c) Additional guarantee required for non-operational airports.

2. What are the proposal submission requirements of an airline / helicopter operator under the RCS?

As part of the the proposal submission, an applicant shall be required to submit information under the following categories, as may be specified in detail from time to time: a) Information about the Applicant b) Technical Proposal c) Financial Proposal More details about the proposal submission can be found here: https://www.civilaviation.gov.in/sites/default/files/2023-12/Tender%20Documen t%20%281%29.pdf

3. What is Regional Connectivity Scheme (RCS)?

Regional Connectivity Scheme aims to make flying affordable for the masses, to promote tourism, increase employment and promote balanced regional growth. It also intends to put life into un-served and under-served airports. For more information, click here.

4. What are the major objective under National Policy on Civil Aviation 2016?

Major objectives under National Policy on Indian Civil Aviation industry: i) Establish an integrated eco-system which will lead to significant growth of civil aviation sector, which in turn would promote tourism, increase employment and lead to a balanced regional growth. ii) Ensure safety, security and sustainability of aviation sector through the use of technology and effective monitoring. iii) Enhance regional connectivity through fiscal support and infrastructure development. iv) Enhance ease of doing business through deregulation, simplified procedures and e-governance. v) Promote the entire

aviation sector chain in a harmonised manner covering cargo, MRO, general aviation, aerospace manufacturing and skill development

5. What is the procedure to carry out cargo services related transactions electronically with AAI?

Any exporter/importer/Customs House Agents/Airlines etc. who wish to transact electronically with AAI, would be mandatory required to get register with AAI at http://aaiclas-ecom.org Registration is mandatory for Message Exchange activities also. Registration Process: User has to fill up the physical registration form along with relevant documents and submit to Airports Authority of India (AAI). AAI would ascertain the correctness of the details submitted. Users are requested to fill valid E-Mail address and Phone Number(s) in Registration form to enable AAI to perform further communications regarding User ID and Password allocation. Users are requested to immediately change the password(s) assigned by AAI. Non Registered Users are not restricted from functionalities pertaining to Consignment Status, Charges Calculation Estimate Sheet and Cargo Procedures. Same features are available for registered users. In addition, Registered Users enjoy the privilege of accessing functionalities related to Printing of Charge related Documents, Payment transactions and Pre-Deposit account related statements. For more details please refer the link.

6. What is the procedure for seeking waiver of demurrage charges in import/ export?

All applications along with relevant documents for waiver of demurrage charges shall be submitted within 15 calendar days from the date the 'Passed out of charge' is issued by customs authorities. However, delay beyond 15 days for submission and upto 30 days would be considered by APD/GM(Cargo) & M(Ops) respectively with the reason for condonation of delay and local finance concurrence. AAI has provisions for waiving demurrage charges accrued on export/import cargo, in deserving cases, as per laid down policy approved by the AAI Board. Salient features of the policy are as under:- 1. Acknowledge request of waiver submitted by hand, on the spot. 2. Process waiver applications within 15 days if within local powers, and 30 days in respect of cases referred to AAI Hgrs. where-ever all the relevant documents required are furnished along with applications. 3. Application for Waiver/Remission of demurrage charges to be made by the consignee/shipper within 15 days after the consignment is passed "Out of Charge" or "Let Export Order" by the Customs, to the Airport Director/ G.M.(Cargo)/Dy. General Manager(Cargo), AAI, at the respective airports. It should be accompanied with legible photocopies of relevant documents such as AWB, Bill of Entry (with Customs Examination Report, Pass "out of charge" etc.), Shipping Bill, Detention Certificate of statutory authority, if any. 4. The consignee/shipper can also make an Appeal to the AAI Appellate Authority for reconsideration of the order passed. Copy of waiver policy is available with In-charge of Cargo Dept., AAI and on the website of AAI. For further information please click here

7. What is the policy of Govt. of India on airport infrastructures?

As per the Govt. of India's Policy on Airport Infrastructures issued in December, 1999, no Greenfield airport will normally be allowed within a distance of 150 kms from the nearest existing airport. Where the Govt. decides to set up a new airport at such place through AAI on social economic consideration, even through the same is not economically viable, suitable grant-in-aid will be provided to AAI to cover both the initial capital cost as well as recurring losses. For further information, please click here

8. Whether Passenger Service Fees (PSF) is levied to passengers fund development of new airports?

Passenger Service Fees (PSF) is levied to meet the expenditure on airport security and passenger facilities at the airports and it is not utilised to fund new development / upgradation of airports. For further information, please click here

9. What is the Development Fee (DF) and why development fee is charged by airport operators?

Development Fee is a levy made under section 22A of the AAI Act, 1994, inter-alia, for funding or financing the cost of upgradation, modernization or development of the airport. The levy is in the nature of a "pre-funding" charge and is consistent with ICAO policies. For further information, please click here

10. Which are the concerned industry associations for aviation sector?

Federation of Indian Airlines is the concerned industry association for aviation sector For more information, click here.